Policy on Quality, Environmental Protection, Occupational Health And Safety And Information Security

Meter&Control, a leading company in the field of up-to-date solutions for measurement and management of electrical energy, water, gas and heating (Smart Metering), implements an internal management system which governs all supported processes and activities.

Meter&Control strives to offer solutions, products and services in accordance with the highest standards by responding to demands, needs and expectations of customers and other interested parties, and by constantly adhering to environment protection, health protection, occupational health and safety of its employees, as well as the information security in constant accordance with relevant laws.

Meter&Control management oversees that all activities are conformant to documented procedures and in accordance with all requirements pertaining to ISO 9001, ISO 14001, ISO 45001, ISO/IEC 27001, ISO/IEC 17020 and ISO/IEC 17025 and is constantly improving on effectiveness and efficiency of the management system.

In all its activities, Meter&Control takes into account the following:
- ✓ constant quality improvement of its products and services
- ✓ health protection and safety of all employees and all users of its products and services
- ✓ safe and healthy working environment in order to prevent work-related injuries and health hazards
- ✓ conformance to legal and other requirements related to occupational health and safety
- ✓ elimination of hazards and reducing occupational health risks and safety
- ✓ continuous improvement of QMS, EMS, OH&S and ISMS management systems
- ✓ consulting and inclusion of employees in activities related to QMS, EMS, OH&S and ISMS
- ✓ continuous work on preventing and reducing the risk of environmental pollution
- ✓ reduction of hazardous waste and of use of materials and energy which might cause environmental pollution
- ✓ security of information which is owned by Meter&Control and by all customers of its products and services
- ✓ conformity of manufactured measuring devices with legal requirements (Measuring Instruments Directive (MID) 2014/32/EU for EU markets, and corresponding national regulations for other markets) and type examination certificates.

Management and employees at Meter&Control are introduced to management system documents, the present Policy and related aims, and perform their activities in accordance with defined principles and procedures. Everyone is responsible and competent, within his/her domain, to perform activities of design and development, production, service, engineering, support, marketing and sales of electronic devices and software packages, as well as testing, control and verification of measuring devices.

Employees in charge of quality, environment protection, occupational health and safety, information security as well as of testing, control and verification of measuring devices are responsible, each within his/her own domain, for all aspects of providing quality products and services in accordance with management system at Meter&Control.

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